OneReach.ai

The second generation of a no-code conversational AI platform

Go beyond IVRs, simple chatbots and RPA.

Create an ecosystem of intelligent digital workers

The fastest way to create great conversational experiences in any channel, using any of the top AI engines.

Accelerating AI adoption through making AI a team sport

Designed to democratize software creation, OneReach.ai productized co-creation. People with varying technical abilities can now work together to create conversational AI applications and skills for your company. When anyone in your organization can take part in the construction and evolution of conversational AI, you are on track for accelerating the force-multiplying effects of hyper-automation.

What can you hyper-automate?

Automate routine conversations and tasks

- Quickly create conversational AI that answers calls, and automates internal and external conversations over voice channels like phone, Amazon Alexa, WhatsApp and others.

- Carry out internal and external communications over messaging channels like SMS, email, FB Messenger, Slack, MS Teams, WhatsApp, and others.

Automate routine business processes

- Quickly hyper-automate your internal workflows. For example: CRM updates or information retrieval, invoice approvals, payroll, PRO, reminders, and much more.

- Iterate and improve on external business processes. For example: customer service requests, proactive shipping updates, nudging, upselling and more.

A conversational AI platform designed for speed

Equip your company to build and scale an ecosystem of automated skills and solutions

Drag and drop builder

Designed for co-creation. A sophisticated no-code tool for quickly designing, deploying and iterating on conversational applications and process automation - for any channel, using any of the top AI engines.

Reporting and analytics

Designed with a deep, practical understanding of enterprise needs. Enable everyone in your teams to create custom reporting views, dashboards and widgets without writing code.

Database, file storage and tables

Compliment your existing data systems - create AI solutions that push, pull and store data, files, images and media without writing a line of code.

Library of patterns and templates

Customize and clone templates and patterns to create powerful, flexible and scalable solutions without starting from scratch. Iterate, expand and evolve your company's shared library skills, flows and full solutions.

Human in the Loop

Equip your company with easy, fast ways for AI and humans to collaborate seamlessly. Accelerate AI training, reduce time to market and enable humans to monitor and intercept conversations. The more time your solutions spend learning from their human counterparts, the faster your ecosystem evolves.

OneReach.ai

Which organizational-functions are your opportunities?

Operations
Data Analyses
Expense-tracking
Communications
Reminders
Operations-tasks
Answer phones/automated
conversations
Data collection & analysis
Number-masking

Marketing
Q&A
Encourage sign-ups
Reminders
Marketing management workflow
Customer communications
Customer segmentation & analysis
Analyze marketing data & execute programs
Monitor social & alert and/or respond
Low-cost SMS & email
Website bot
Surveys

Call Center
Scheduling
Customer communications
Work Flow
Data-collection & analysis
Remote management of phones &
data
Advanced AI-driven IVR/ITR
Outbound dialing
Call-backs
Sentiment-analysis
Surveys

Services & Staffing
Customer communication
Data collection & analysis
Scheduling
Logistics-coordination & service-delivery
Time-tracking
Q&A

Finance
Credit card processing
Reset password
Collections
Bill information
Trade stocks
Insurance claims management
Billing & collections
Customer communications
Data collection & analysis

HR
Recruiter bot
Candidate-screening
Time-tracking
Employee satisfaction survey
Reminders
Employee handbook FAQ
Employee relocation-guide
Onboarding/training
Benefits enrollment
Employee assessment
Vacation/PTO

Legal
Contract-compliance (smart contracts)
Contract-renewals
Q&A
Reminders
Manage workflow & flag errors in documents
Data collection & analysis
Contract management
Contract queries

Sales
Pricing
Lead-input
Communications
Analyze & predict sales data
Monitor & manage sales team-activity
Scheduling

Botify your Organization.

Optimize your workforce - focus
your people on important tasks
and let bots take on the rest.

Operations · Marketing · Call Center · Services & Staffing · Finance · HR · Legal · Sales

https://onereach.ai